
TERMS AND CONDITIONS OF SALE

1. Purchasing Conditions: Any conditions stated by the customer on order forms or other documentation at variance or additional to these terms and conditions shall not apply unless agreed in writing by us.
2. Acceptance: Your acceptance of our offer includes agreement to the following terms and conditions.
3. Penalty Clauses: No penalty clauses will be accepted without prior written agreement.
4. Validity: All quotations are valid for a period of 30 days.
5. Delivery: Every effort is made to deliver within the period stated and lead time estimates are provided in good faith. However no responsibility will be accepted for any loss or other consequence caused by failure to deliver by the stated date. We reserve the right to dispatch a part shipment of any order as it is completed and invoice such deliveries according with our normal terms.
6. VAT: VAT is excluded from all quoted and published prices and will be added in accordance with rates and legislation active at the time of invoice.
7. Carriage: Carriage is charged at a rate applicable to the method to all invoices. The rate charged is based on the costs incurred and the method is generally selected to be the most economic however we will follow customers requests in respect of this. Where a customer chooses to collect goods, the invoice date will deemed to be date we request collection.
8. Cancellation: No order may be cancelled without the prior written agreement by us. We reserve the right to recover fro the customer any costs incurred in relation to the order up to the time of cancellation.
9. Returning Goods: Once delivered, no goods may be returned to us without prior written agreement. Subject to our approval, products may be returned in an unused condition within 30 days of the invoice date. An agreed handling charge may apply. This does not apply in the case of products made to order and no return can be entertained in this case.
10. Terms of Payment: Our standard terms for account customers are nett monthly account unless agreed in writing. We accept payment by cheque, electronic transfer, most major credit and debit cards and Paypal. In the case of electronic transfer we require a separate remittance advice.
11. Late Payment: For late payments we reserve the right to charge interest at the rate of 5% per annum above Barclays Bank base rate on the outstanding balance accrued on a daily basis from the due date until full payment is received.
12. Credit Approval: Credit terms are not offered automatically. First orders are supplied on a proforma invoice basis.
13. Damage in Transit: Notification must be made in writing to us and the carrier within three days of receipt otherwise no claim can be entertained.
14. Non Delivery: We must be notified in writing within 28 days of the date of invoice otherwise no claim can be entertained.
15. Performance: Whilst every care is taken during manufacture we accept no responsibility for any consequential loss through the failure if any of products to perform accurately and correctly.
16. Warranty: The warranty offered by us is variable dependent on the product sold. Please enquire.